

NOW HIRING – CAMBRIDGE SURPLUS

336 EAGLE ST. N. UNIT 201

Job Overview

In business for over 25 years, we have over 14,000 sq ft of liquidation and discounted stock. We are seeking a detail-oriented and customer-focused Cashier/Floor Worker to join our team. The ideal candidate will have a passion for sales, excellent phone etiquette, and exceptional customer service skills. If you are organized, enjoy working in a fast-paced environment, and have experience in cash handling, we encourage you to apply.

Who you are

- Good communicator with the ability to utilize technology effectively and engage with customers and your team to meet goals
- Problem solver with a focus on continuous improvement, who is always learning, open to feedback and takes action as required
- Able to handle customer interactions and potential issues/concerns courteously and professionally
- Use basic information gathering skills to solve problems
- Ability to learn procedural knowledge acquired through on the job training
- Basic level of numeracy skills
- Ability to work independently in a fast-paced environment

What you'll do

It's safe to say, there's no shortage of variety in what we do. Here are some key responsibilities of the role:

- Provide excellent customer service by remaining cheerful and helpful to all Customers
- Maintain an accurate cash drawer by following company policies and procedures
- Answer phones and page Individuals
- Answer customer questions and seek assistance as needed
- Price product and stock shelves
- Support additional departments and functions with other duties as required
- Process daily shipments and ensure all merchandise is received, processed and merchandise presentation standards are maintained

Requires some lifting and moving of product.

What you'll need

- High school education or equivalent work experience
- Excellent customer service, communication (verbal and written) and time management skills
- Open availability during store hours (8:30-7:30 Monday-Friday, 8:30-6:30 Saturday and 9:30-5:30 Sunday)

Join the team and help create a positive, engaging environment that delivers exceptional experience for our customers.

In store applications preferred.

While all responses are appreciated, only those being considered for interviews will be acknowledged.

Job Types: Full-time, Part-time

Pay: \$16.75 per hour

Expected hours: 15 – 40 per week

Benefits:

- On-site parking
- Store discount

Application question(s):

- Can you work both weekend days all year?
- Are you currently enrolled in school, or will you be in the coming year?
- Are you able to work more than 20hrs/wk. now or in the future?
- Do you have any restrictions with your schedule? If so, what are they?

Education:

- Secondary School (preferred)

Work Location: In person